



## byRemote Surveillance ISP Worksheet

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### Important Notice

The following information is required before installing your byRemote Surveillance Solution. Failure to complete and return this worksheet may result in a delay of shipping the equipment, rescheduling the installation date and/or additional labor charges. This information is used when configuring your cameras, router and, if applicable, Network Storage PC. Your Internet connection must be operational at the location prior to the installation date.

### Internet Service Provider (ISP) Information

Most ISPs do not provide a Static IP address unless you specifically order one. Approximate activation time for a Static IP address is 24-72 hours from the order date. Please provide as much information as possible.

ISP Name	_____
ISP Phone	_____
Static IP Address	_____
Subnet Mask	_____
Default Gateway	_____
Primary DNS	_____
Secondary DNS	_____
Service Type (circle one)	DSL      Cable      Wireless      Satellite      T1      Other
Please specify if Other	_____

### Customer Information

Please supply us with your contact information in case we need to coordinate the installation or contact your ISP. Please provide as much information as possible.

Contact Name	_____
Address	_____
City, State, Zip Code	_____
Phone	_____
Mobile	_____
Contact Fax	_____
Email	_____

### Location of Installation

This information will be used if we need to contact your Internet Service Provider regarding the Static IP address, installation, etc. Please provide as much information as possible.

Company Name	_____
Contact Name	_____
Address	_____
City, State, Zip Code	_____
Phone	_____

**Please Submit To**

Please fax this completed worksheet to byRemote Technical Support at 701-364-9165. For questions, please contact:

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